

Connecticut State-wide Video Advisory Council

August 28th, 2024

Via In Person and Zoom
Café Fiore- Cromwell Ct

Minutes

In Attendance: Alan Budkofsky, Stephen Fuest, Marco Iacoviello, Elaine Buchardt, Gregory Davis, Temi Valdes, Guest: Michelle Zommer

Via Zoom: Stephen Simonin

Members Absent: Peaches Quinn, Stuart Strelzer. Merja Lehtinen

Providers: Comcast, Judy Geise (Zoom), Frontier, Esme.Lombard, Altice, Brad Palazzo, Comcast (Zoom)

1. Meeting called to order 7:01 pm by Treasurer Alan Budkofsky
2. Approval of Minutes of April 24th, 2024 – Tabled to Meeting of October 23rd, 2024
3. Treasurer Alan reported \$10,000 in Treasury Bond and \$45,317.92 in Bank America.
- 4) Providers Report-

Judy Geise-Frontier- Judy reported on some information of the fiber rollout. Plans for 2024 are to pass about 125K households. They start communicating availability of fiber a few months prior to completions in an area. There is link on website where people can check if fiber is available at their address. Greg asked how many head ends were involved in the fiber distribution. Judy was not sure of the answer will follow up. Discussion ensued. Elaine asked about how many towns the frontier offered fiber. Greg mentioned he thought they were past 70K customers. Steve F mentioned he had looked up his address and it said congratulations- fiber was coming but he had also talked to a fiber installer from frontier as his role as a condo board member who said they installation was not guaranteed. Mentioned this to Judy. Elaine was asking about price for internet? She was wondering why price was going up and up. Judy explained pricing was determined by the market. Greg asked about the legacy uverse service and if there was a sunset date for this service. Judy mentioned video has 20-60K subscribers and they no longer sell this product. Judy was not sure when it will sunset.

Brad Palazzo- Comcast- Recently launched services in Norwalk, Stratford, Wilton Ct and Sterling Ct. They are offering full suite of products- not full town but pockets in these towns.

Esme Lombard- Altice- Launched new brand campaign – local big time- optimum is in communities they serve in Ct. Nominated as great place to work. Many improvements in care organization and network- fewer complaints. Greg commented on great turn around on customer satisfaction.

5) Committee Reports: None.

6) Old Business- None

7) New Business: None

8) Adjournment: 7:18 pm

Respectfully Submitted

Stephen F. Fuest